

General / Support:

Q: What is the Digital Academy?

- The CBE powered by FinTech Egypt launched its first “Digital Academy”, aiming to empower employees with the right skills in the banking, financial and FinTech sector.

Q: What is the Digital Academy offering?

- The Digital Academy will provide internationally accredited training programme, either virtually or physically with its first pilot programme: “The Innovator Programme”. Other programmes will be announced soon. You can always check [FinTech-Egypt](#) for updates.

Q: What is the Innovator Programme?

- The Digital Academy by FinTech Egypt is introducing its first cohort: The Innovator Programme in partnership with EBI and CFTE.
- The Innovator Programme is a 6 months programme mainly consisting of self-paced online courses and complemented by live sessions with industry experts, offered in English through the Digital Academy for early adopters in the banking, finance and FinTech industry who are in a position to embrace innovation and drive for the future of the industry. The programme gives a 360-degree view on FinTech and an opportunity to specialize in AI in Finance, Open Banking or Payments in Digital Finance. After completing the programme, participants will be able to apply digital skills in day-to-day work. The Programme grants access to a well-structured online material (short videos, live sessions & quizzes).

Q: Where can I find more details about the Innovator Programme?

You can always refer to the Programme’s brochure @:

<https://training.ebi.gov.eg/marketing/Innovator-Programmeme.pdf>

Q: How can I seek help or Support?

- Support can always be reached by contacting FinTech_DigitalAcademy@ebi.gov.eg

Enrollment:

Q: Is This Programme for me?

- This course is suited for early adopters in the banking, finance and Fintech sectors, who works in digital transformation, innovation, and technology.

Q: What are the Specialisations?

- Specialisations allow participants to get a comprehensive and well-rounded understanding of a given topic in AI in finance, Open Banking and Payments in Digital Finance.

Q: What happens after registration?

- Upon registration via: registration-academy/, you will be contacted by the Digital Academy Support Team to guide you through the process.
- You will be provided credentials and all details required to log on (Centre of Finance & Technology Entrepreneurship) CFTE's learning platform equipped with the selected list of courses (based on specialty).

Q: How can I join a specific specialisation?

- Specialisation's selection is the choice of the participant or the organization. Applicants may select the specialisation they are interested in when they register.

Q: Can I join more than one specialisation simultaneously?

- The course is intense, so we do recommend to finish and complete one specialisation successfully within the programme. If you completed your specialisation ahead of track (within 2 months) and you wish to take another specialisation, you can request that by sending to FinTech_DigitalAcademy@EBI.gov.eg

Q: Can I change my specialisation after the FinTech 360 Foundations Course?

- Yes, you can by sending your change request to FinTech_DigitalAcademy@EBI.gov.eg by the sixth week the latest of starting your foundations course.

Study & Course Materials:

Q: What is the Innovator Programme duration?

- The programme's duration is 6 months, participant is granted an online access for 6 months in order to complete learning activities on their own pace (self-paced learning). The 6 months will be split into:
 - A - 2 months to complete the: Foundations Course. "FinTech360 Programme"
 - B - 4 months to complete the specialisation.
 - C - 3 mandatory Live sessions.
- There will be quizzes (formative assessments) by the end of each course and a final assessment at the end of the programme.

Q: What is self- paced?

- Self-paced learning means you can learn in your own time and schedule via an online platform to be shared with you.

Q: What is expected from me in the course?

- To complete the foundations course by its deadline date (2 months) from the start date.
- To complete the specialisation by its deadline date (4 months).
- To actively attend the 3 live sessions which will be announced two weeks prior to each one. A reminder will be sent not to miss any.
- To get a passing score of 80% in the final assessment in order to achieve completion and receive the certificate.

Q: Are there exams and quizzes?

- Quizzes exist to help you self-assess your progress and work on the points where additional review is required. The passing of each is 80% with unlimited attempts.
- A collective assessment will be conducted at the end of the programme. In order to earn completion certificate, you must pass end of the programme's assessment with passing score of 80%.

Q: Will I receive a certificate?

- Yes, you will receive a digital certificate upon successful completion of the course. This certificate is digital so it can be shared at any time and embedded into your online professional profile.

Accessibility:

Q: Do you offer the course from outside Egypt?

- Yes, it could be remotely accessed from outside Egypt.

Q: How do I get my credentials?

- Upon successful application, credentials & access instructions will be sent to you via your registered e-mail.

Q: How do I contact technical support during my course?

- FinTech_DigitalAcademy@ebi.gov.eg

Payment:

Q: How can I pay for the Programme?

- Payment instructions will be shared upon successful application ([Application Form Link](#)). You will be receiving a confirmation e-mail from our support team stating all the required info to grant a complete registration process.

Q: I haven't received a confirmation e-mail?

- Your application might not meet the required criteria or due to limited number of seats, you can always try in the next cohort.